


Bangladesh Election Commission
Out of Country Voting (OCV) System Development & Implementation (SDI) Project
Nirbachan Bhaban, Agargaon
Dhaka-1207.

Re-Invitation for Proposal

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH				
1.	Ministry/Division	Bangladesh Election Commission		
2.	Agency	Election Commission Secretariat		
3.	Procuring Entity Name & Address	Project Director, Out of Country Voting (OCV) System Development & Implementation (SDI) Project, Bangladesh Election Secretariat. Nirbachan Bhaban, Room # 303 (Floor-3), Agargaon, Dhaka-1207. Tel: 02-55007501, e-mail address: pd.ocv@ecs.gov.bd		
4.	Procuring Entity District	Dhaka		
5.	Invitation for	Out sourcing of Service Provider for International and Domestic Call Centre Service for Out of Country Voting System Development and Integration Project		
6.	Invitation Ref No & Date	ECS/OCV-SDI/49/46 Date: 30/09/2025		
KEY INFORMATION				
7.	Procurement Method	Open Tender Method (OTM)		
FUNDING INFORMATION				
8.	Budget and Source of Funds	GoB (Development Budget)		
9.	Development Partners (if applicable)	N/A		
PARTICULAR INFORMATION				
10.	Project Name (if applicable)	Out of Country Voting (OCV) System Development & Implementation (SDI) Project		
11.	Tender Package No.	NCS-1		
12.	Tender Package Name	Out sourcing of Service Provider for International and Domestic Call Centre Service		
13.		Date	Time	
14.	Tender Publication Date	02 October 2025		
15.	Tender Last Selling Date and Time	14 October 2025		4.00 PM
16.	Tender Closing Date and Time	15 October 2025		2:00 PM
17.	Tender Opening Date and Time (within one hour of Tender Closing)	15 October 2025		3:00 PM
18.	Name & Address of the office(s)	Address		
19.	- Selling Tender Document (Principal)	K M Ariful Islam, Assistant Project Director, OCV-SDI Project, Room No.610, Nirbachan Bhaban, Agargaon, Dhaka-1207.		
20.	NO CONDITIONS APPLY FOR SALE, PURCHASE OR DISTRIBUTION OF TENDER DOCUMENTS			
21.	Pre-Tender Meeting	Conference Room, Room No. 721, (Floor-7), Nirbachan Bhaban, Agargaon, Dhaka-1207.		
22.	Receiving Tender Document & Opening Tender Document	Receiving tender document: Room # 318(Floor-03)/610(Floor-06), Opening tender document: Room # 520(Floor-05)/721(Floor-07), Nirbachan Bhaban, Agargaon, Dhaka-1207.		
INFORMATION FOR TENDERER				
23.	Eligibility of Tenderer	<ul style="list-style-type: none"> The Tenderer shall have a minimum of 5 years of overall experience in the supply of goods and related services; At least three (3) call center setup contracts successfully completed within the last five (5) years; At least one (1) call center setup contract with a minimum value of Tk. 50 (fifty) lac, successfully completed within the last three (3) years. 		
24.	Brief Description of Services	ToR		
25.	Price of Tender Document (Tk)	1,000.00 (One Thousand Taka Only.)		
26.	Package No	Identification of Package	Location	Tender Security Amount (Tk)
27.		Package : NCS-1	Dhaka	2,40,000.00 (Taka Two lakhs Forty Thousand)
28.	Integration & Deployment Completion Time in days			
28.	Maximum 15 days			
28.	The Procuring Entity reserves the right to reject all the tenders or annul the Tender proceedings according to PPA-2006 and PPR-2008			


Mamunur Hossen
 Deputy Project Director
 OCV-SDI Project