

**Bangladesh Election Commission**  
Out of Country Voting (OCV) System Development & Implementation (SDI) Project  
Nirbachan Bhaban, Agargaon  
Dhaka-1207.

## Invitation for Proposal

GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH				
1.	Ministry/Division	Bangladesh Election Commission		
2.	Agency	Election Commission Secretariat		
3.	Procuring Entity Name & Address	Project Director, Out of Country Voting (OCV) System Development & Implementation (SDI) Project, Bangladesh Election Secretariat. Nirbachan Bhaban, Room # 303 (Floor-3), Agargaon, Dhaka-1207. Tel: 02-55007501, e-mail address: <a href="mailto:pd.ocv@ecs.gov.bd">pd.ocv@ecs.gov.bd</a>		
4.	Procuring Entity District	Dhaka		
5.	Invitation for	Out sourcing of Service Provider for International and Domestic Call Centre Service for Out of Country Voting System Development and Integration Project		
6.	Invitation Ref No & Date	ECS/OCV-SDI/49/11 Date: 02/09/2025		
<b>KEY INFORMATION</b>				
7.	Procurement Method	Open Tender Method (OTM)		
<b>FUNDING INFORMATION</b>				
8.	Budget and Source of Funds	GoB (Development Budget)		
9.	Development Partners (if applicable)	N/A		
<b>PARTICULAR INFORMATION</b>				
10.	Project Name (if applicable)	Out of Country Voting (OCV) System Development & Implementation (SDI) Project		
11.	Tender Package No.	NCS-1		
12.	Tender Package Name	Out sourcing of Service Provider for International and Domestic Call Centre Service		
13.		Date	Time	
14.	Tender Publication Date	03 September 2025		
15.	Tender Pre-Tender Meeting Date and Time	08 September 2025	11:00 A.M.	
16.	Tender Last Selling Date and Time	17 September 2025	4:00 PM	
17.	Tender Closing Date and Time	18 September 2025	2:00 PM	
18.	Tender Opening Date and Time (within one hour of Tender Closing)	18 September 2025	3:00 PM	
19.	Name & Address of the office(s)	<b>Address</b>		
20.	- Selling Tender Document (Principal)	K M Ariful Islam, Assistant Project Director, OCV-SDI Project, Room No.610, Nirbachan Bhaban, Agargaon, Dhaka-1207.		
<b>NO CONDITIONS APPLY FOR SALE, PURCHASE OR DISTRIBUTION OF TENDER DOCUMENTS</b>				
21.		Conference Room, Room No. 721, (Floor-7), Nirbachan Bhaban, Agargaon, Dhaka-1207.		
22.	Pre-Tender Meeting	Receiving tender document: Room # 318(Floor-3)/610(Floor-06), Opening tender document: Room # 520(Floor-05)/721(Floor-07), Nirbachan Bhaban, Agargaon, Dhaka-1207.		
23.	Receiving Tender Document & Opening Tender Document			
<b>INFORMATION FOR TENDERER</b>				
24.	Eligibility of Tenderer	<ul style="list-style-type: none"> <li>At least five (5) call center setup projects completed in the last five (5) years.</li> <li>At least one (1) of the above must be of value Tk. 1 (one) crore or more, completed within the last three (3) years.</li> <li>Details are given in tender/proposal document.</li> </ul>		
25.	Brief Description of Services	ToR		
26.	Price of Tender Document (Tk)	1,000.00 (One Thousand Taka Only.)		
27.	Package No	Identification of Package	Location	Tender Security Amount (Tk)
28.		Package : NCS-1	Dhaka	2,40,000.00 (Taka Two lakhs Forty Thousand)
29.	Integration & Deployment Completion Time in days			
29.	Maximum 15 days			
29.	The Procuring Entity reserves the right to reject all the tenders or annul the Tender proceedings according to PPA-2006 and PPR-2008			

  
**K M Ariful Islam**  
 Assistant Project Director  
 OCV-SDI Project